

News from Holbrook and Shotley Surgery

GP and Staff Training afternoons

Our next training afternoons will be on Thursday 6th February and Wednesday 4th March 2020. The practice will be open for patients to come in to collect/drop off prescriptions and book appointments/make enquiries at reception. However, there will be no clinical staff on site and our telephone lines will be switched over to the out of hours' service on these afternoons to allow for staff training. Please ring 111 for advice if your query cannot wait until the following day. In an emergency, dial 999.

National Screening Programmes

Our patients are able to access a wide number of National Screening Programmes including cervical screening, breast screening and bowel cancer screening. We are among the highest achievers for cervical screening nationally and have consistently hit our targets for bowel screening but would encourage all our patients to attend for breast screening when they get their letters. Results are received quickly and we can support you through a difficult diagnosis.

Dr James Moore-Smith

Dr Moore-Smith has decided to return to being a locum GP but will still be seeing patients here at Holbrook and Shotley. His patients will be reallocated to other GPs and those affected will have a letter sent to advise of their new Named GP in due course.

Friends and Family Test

There are some changes to the Friends and Family Test coming in April 2020. To give us feedback, please visit our website and follow the link. If you have any adverse feedback or a complaint, please contact the Practice directly so we can deal with this more personally and immediately.

Julia Smith
Practice Manager